

PRIVACY POLICY:

This privacy notice provides details of the personal data we collect from you, how we use it, how you can access it, and with whom it may be shared. At Vale Communications, your privacy is a priority. We use your personal information exclusively to carry out your instructions and provide the services you request. You will be asked to acknowledge this at the start of our relationship. If you subscribe to our services, we may send you marketing emails with information relevant to our industry; however, you can opt out of these at any time using the unsubscribe feature in each email. The type of personal data we collect depends on how you engage with us. For website visitors: No personal data is required to simply browse our website. However, certain data may be automatically transmitted by your browser, including the date and time of access, browser type and settings, operating system, last visited web page, data transferred, access status, and IP address. For service users: If you use our services, we may require personal data such as your name, banking details, company name, email address, job title, and telephone contact details. This list is extensive but not exhaustive. Your personal data may be used to handle inquiries and requests, conduct technical tasks upon your request, comply with statutory or regulatory obligations, and keep you informed about significant developments in the information technology field if you consent to receive updates from us. We are committed to handling your data fairly and lawfully. Your personal data will be retained only as long as necessary to provide services to you or meet regulatory requirements. Once this period expires, we will securely delete your data unless there is a legitimate reason for retention. For those who consent to receiving marketing communications, your information will be retained until you opt out of these communications. Vale Communications will not share your personal information, including sensitive data, with any third parties without your consent, except where we are legally obligated to do so or where sharing is necessary to fulfil your instructions. If you subscribe to receive communications from Vale Communications, we may send you occasional marketing emails to keep you informed about updates and developments relevant to our services. You may unsubscribe from these emails at any time using the opt-out link provided in each message. You have the right to request a copy of the information we hold about you at no cost and in the format of your choice. You may request corrections to any inaccuracies in your personal data, request that we stop using your data if we are doing so improperly, or request the complete deletion of your data if desired. To request any of the above, please email or write to us at the following address: Managing Director, Vale Communications, 9-11 Alexandra Road, Farnborough, Hampshire, GU14 6BU. Email: info@thevalegroup.co.uk. When you navigate to other websites via links on Vale Communications' website, this privacy policy no longer applies. Please review the privacy policies of any external websites. We review this privacy policy regularly and will post any updates on our website. This policy was last updated on 11th November 2024. If you have any questions about this policy or your personal data, please contact us at the details provided.